

# **Job Description**

**Position Title:** Youth Support Specialist (YSS) - CSEC

**Employment Classification:** Hourly; Non-Exempt

**Reports to:** Program Supervisor

**Department:** Program

**Program Summary:** Youth Support Services serves as a strategy to

help youth transition from adolescence to

adulthood.

**Position Summary:** YSS - CSEC provides engagement, assessment

and support to youth (ages 11 to 21) identified as having been commercially sexually exploited or at risk/suspected of being exploited. YSS assists and coordinates support services to meet the needs of CSEC and works to cultivate a survivor centered and trauma informed approach

to service provision.

### **Major Areas of Responsibility:**

#### REQUIREMENTS & ESSENTIAL DUTIES:

- Demonstrated knowledge of and two years-experience in providing crisis intervention services and case management to victims of crimes, preferably to victims of sexual assault, human trafficking and domestic violence.
- High tolerance and respect for CSEC survival actions, while promoting harm reduction strategies.
- Assist CSEC to explore and resolve ambivalence regarding their trafficking situation through the use of motivational interviewing (MI) as a collaborative, goal oriented, survivor centered technique to support youths positive behavior change.
- Excellent listening and interpersonal skills and ability to establish rapport with CSEC and youth at-risk who may be difficult to engage within different community settings.
- Provide trauma informed, strength-based, survivor centered case management services that include; assessment of needs, safety planning, advocacy, referrals to supportive services, goal development and obtainment, relationship building and empowerment.
- Provide encouragement, positive role modeling and life skills through 'teachable' moments.
- Ensure a welcoming environment that supports and respects all CSEC regardless of race, ethnicity, religion, gender, gender identity or sexual orientation.
- Oversee youth activities while in the resource center and promote the resource center safety guidelines.
- Provide community and street outreach services to engage CSEC and youth at-risk into Orangewood Foundation's services.

- Assist in maintenance of referral and resource materials.
- Participate in data entry into Orangewood Foundation's internal database including demographics, case notes, goal progress and the collection of outcome data.
- Respond to and provide community outreach and education on human trafficking to service providers and community groups who may encounter potential exploited youth.
- Provide support and education to families and caregivers of CSEC.
- Assist in staffing the 24-hour response line, providing crisis and stabilization support.
- Available to work some weekends and evenings, as needed.
- Other duties as assigned by direct supervisor and management

# **Knowledge, Skill and Experience Requirements:**

- Must be a minimum of twenty-one years old
- Pass a background check and DMV clearance
- Possess a valid California driver's license and proof of automobile insurance.
- Bachelor's Degree in Human Services, Sociology, Social Work, Education, Psychology, related field or relevant experience required.
- Effective communication skills including writing, public speaking, and conflict resolution/mediation skills.
- Highly motivated, willing to learn, and able to work independently at times.
- Continually develops self-knowledge of issues of human trafficking, laws and best practices.
- Be comfortable with and understand adolescent & child abuse issues.
- Proficient in Microsoft Office applications; Outlook, Word, Excel, Power Point, and Access.

#### **Essential Qualities:**

- Understanding of and passion for the Orangewood Foundation's mission and vision.
- Exemplifies organizational core values of trust, respect, and compassion.
- Demonstrates operating principles of communication and teamwork.
- Displays the essential attitudes by approaching projects, activities and other job functions with flexibility and a positive attitude.
- Displays ethical decision making ability and confidentiality.
- Models leadership and professionalism.
- Ability to multi-task and maintain organization.
- Must be detail-oriented team player with the ability to self-start.
- Enjoys working with youth, young adults, volunteers, community partners, etc.

# Working Environment/Physical Requirements:

Position requires use of personal vehicle to transport youth and occasional driving to meetings, workshops, events, etc. Physical requirements include standing, sitting, typing, bending and lifting up to approximately 50 lbs (i.e. tables, chairs, food, water, etc.)

Modification to work schedule may be made based on need of the Foundation.

Orangewood Foundation is an Equal Opportunity Employer.